



Dear Valued customer,
a warm welcome and thanks you for join us! . In order to register you into our ERP we need your co-operation . Please fulfill the missing blank fields and return by email asap. This file can be edit . Just open it , filling the fields ,save it and send back by email.

COMPANY DATA

Name of the company _____

VAT No _____ **Contact name** _____

Tel 1 _____ **Tel 2** _____ **Mobile** _____

WEB Site _____ **Country** _____

ONLY CAPITAL LETTER

Address _____ **n°** _____

Post code _____ **City** _____ **Province** _____

Please indicate here below email accounts where we can send our documents

Email (for invoices) _____

ONLY CAPITAL LETTER

Email (for offers) _____

ONLY CAPITAL LETTER

FINAL DESTINATION OF THE GOODS (ONLY if different from the above showed)

Company name _____

Address _____ **n°** _____

Post code _____ **City** _____ **Province** _____

TERMS & CONDITIONS

TERMS : EX WORKS

PACKING : AT EXTRA COST

← fixed conditions - NO CHANGES

TRASPORTATION BY:

FORWARDER

ADDRESSEE
(with your truck)

NEWSLETTER INSCRIPTION: our company periodically send to its customers a free newsletter informing about range updating, offers and so on. Kindly give us your approval to keep you updated.

YES I wish to receive to receive F.R.A. Newsletter

NO I do not wish to receive F.R.A. Newsletter

↓ **VALID EMAIL ACCOUNT FOR NEWSLETTER** ↓

ONLY CAPITAL LETTER

DETAILS TO BE FULFILLED BY F.R.A. COMMERCIAL DEP.

DISCOUNT CAT. _____ **KIND OF CUSTOMER** _____ **COUNTRY** _____

AGENT NUMBER _____ **DATE** _____ **SIGNATURE** _____

PAYMENT _____

TERMS OF SALE

1 ORDERS

Only orders received in written form will be taken into consideration (by fax, e-mail) and minimum export invoice is fixed in 300,00€.

2 PRICES

Unless otherwise agreed, orders will be settled as per current price list at the date of order reception. Prices of this price list are expressed in € (EURO) and they are ex V.A.T. tax. This price list totally replaces the previous one and any other special agreement in prices. F.R.A. group with its warehouse located in Modena and Rome

(later mentioned as F.R.A.) reserves the right to modify any price of current price list without any prior notice. Packing is also included if not charged on the offer.

3 DELIVERY

All goods are delivered in ex-works terms (according INCO Terms 2001) . Any risk or damage occurred during transportation are on customer's charge. Any request for missing parts or damages must be reverted to the shipping agent. Claims for goods apparently not in compliance with orders must be notified by writing within 10 days after the receipt.

4 RETURN OF GOODS

Return of goods for order cancellation or mistakes in ordering must have a previous written confirmation from F.R.A. further to your specific request. Goods will be returned to F.R.A. free of transport costs and in their full integrity, with the aforesaid authorization form and the return note for the relevant warranty control.

In case of lack of the above mentioned forms, no goods will be accepted by F.R.A. and sent back to the customer.

5 PAYMENT

The preferred payment is cash in advance before shipping or at the order confirmation. **All bank expenses are at charge to the applicant and F.R.A. will be not accept any surcharge.** Any delayed payment will automatically stop deliveries and any other service requested at that period. Without prejudice to other F.R.A.'s rights, the company will charge an interest of 2% monthly, on the amount of the overdue account, worked out from the expired date up to the date of effective payment .

6 WARRANTY PARTS

The body parts (except glasses) have a 12 months warranty from the invoicing date. The warranty does not cover:

- AC compressors
- Electrical and pneumatic devices
- Generally all parts involved in systems
- Consumable products subject to wear, tear such as: filters, belts , etc.

For remanufactured parts the warranty is 6 months from date of invoice.

In addition take note that for defective glasses F.R.A. will not cover any mounting or dismounting reimbursement but, only replacement of glasses after approved customer claim.

Furthermore the warranty does not cover defects due to: improper installation, alteration or modification of the various parts, lack or wrong maintenance and installers and end users' negligence.

F.R.A. is free from any legal responsibility for damages due to improper utilization of the products.

Any dispute will be competence of the Court of Modena

Read, signed and approved by the company as acknowledgement

